



## Service and Support Guarantee

**ADAMA Agricultural Solutions Canada, Ltd.** is committed to providing exceptional service and support to our valued customers. Our Service and Support Guarantee reflects our dedication to ensuring your success through the use of our products.

### Our Commitment to You:

1. **Quality Products:** We stand behind the effectiveness and quality of our products. Each formulation is rigorously tested to meet the highest industry standards.
2. **Expert Support:** Our team of knowledgeable Technical Sales Agronomists and Area Business Managers are available to assist you with product selection, application techniques, and any inquiries you may have. We have someone local to your area, find them [here](#).
3. **Timely Response:** We guarantee a prompt response to all inquiries. Our goal is to address your questions and concerns as timely as possible as we know you need to make decisions quickly in season.
4. **Sustainable Practices:** We are dedicated to sustainable agriculture and support practices that enhance productivity while preserving the environment.
5. **Satisfaction Assurance:** If you are not satisfied with a product's performance when used as directed according to the label, we will work with you to find a solution or alternative. Please contact us based on the timelines below for a proper field assessment to resolve or rectify any concerns.

Product Type	Service Timeline
Pre-seed Herbicides (Spring)	Within 21 days of treatment or before June 15
Post-Emergent Herbicides	Within 21 days of treatment or before July 15
Pre-Harvest	Within 21 days of treatment and prior to harvest
Post-Harvest	In spring before May 31 <sup>st</sup>
Fungicides	Within 14 days of treatment or before August 10

### How to Reach Us:

For support, please contact your Ag Retailer or our Technical Agronomy Team at **1-855-264-6262**.

Thank you for choosing **ADAMA**. We look forward to partnering with you for a successful crop protection experience!